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Vision, Mission, Values

**Vision**
Quality palliative care for all.

**Mission**
To influence, foster and promote the delivery of quality palliative care for all.

**Values**

**Equity**
Promoting the access and availability of services to all Victorians.

**Excellence**
Promoting the pursuit of excellence in the provision of care and support.

**Justice**
Respecting the rights of individuals and acknowledging our responsibilities to them.

**Respect**
Maintaining the inherent value, rights and wishes of all individuals in the community.

Core Business

The core business of Palliative Care Victoria is:

“Leading, representing, supporting and advocating for members”
Building capacity
Throughout the past year we sought to inform, empower and build community awareness and capacity and, in parallel, to contribute to a vibrant, innovative and responsive palliative care service system.

Public events, such as The Empty Chair at the Malthouse Theatre, the Multicultural Ageing Expo, and Dr Byock’s presentations, were very successful in reaching out to the community, engaging people in discussions about the taboo subjects of dying, death and bereavement and in promoting greater awareness of palliative care.

The launch of the Palliative Care Volunteering Strategy 2013-16 and the 2012 edition of the Palliative Care Volunteer Training Resource Kit provide a very strong foundation for our ongoing work to strengthen palliative care volunteering, which has the dual benefit of building the capacity of the community and the palliative care sector.

Significant progress was made during the year on our Culturally Responsive Palliative Care Strategy. We completed preparations for the exciting implementation of a peer education and community awareness project with 5 CALD communities and a cultural responsiveness education program for palliative care services in the coming year. This work benefited greatly from the collaborative leadership group and has resulted in project partnerships with the Ethnic Communities Council of Victoria, the Multicultural Centre for Women’s Health and Radermacher and Associates.

Our conference on the future of palliative care resulted in record attendance and high levels of satisfaction. Our inaugural quality initiative awards recognise excellence and innovation in quality improvement and reinforce the value of NSAP, PCOC, and the VPCSS in this process. The 6th round of postgraduate palliative care scholarships, 12 special interest group meetings, and the production of new podcasts that are especially welcome in rural areas contributed to ongoing professional development. The 25% growth in our membership and high level of member satisfaction with our contributions to the palliative care sector indicate that our efforts have been appropriately directed.

We also attended events and provided information to facilitate greater understanding of palliative care among GPs, practice nurses, aged care professionals and TAFE educators.

Contribution
We are very fortunate to benefit from the wisdom, dedication, collaboration and support of so many generous and inspiring people who share our vision to provide quality palliative care for all. We wish to thank our Patrons, our members, our partners, and our supporters. Our achievements are your achievements. In particular, we wish to thank the Victorian Government and staff in the Department of Health for their leadership and support of palliative care, the members of the Palliative Care Victoria Board for their expert governance and valued support, and, last but not least, the small team of dedicated staff. We look forward to working with you all in 2013-14.
Palliative Care Victoria Board

**Associate Professor Brian Le** MBBS (Hons), MPH, FRACP, FACHPM (Chairperson)
Brian is a palliative care physician and medical oncologist with a strong interest in clinical care, research and education. He heads the Royal Melbourne Hospital Palliative Care Service and is also a physician for Melbourne Citymission Palliative Care. He is a committee member of the Palliative Medicine Education Committee (Royal Australasian College of Physicians) and the Victorian Palliative Care Clinical Network. He is also a member of the Australian and New Zealand Society of Palliative Medicine and the Australian Medical Association.

**Michael Bramwell** BA, BSW, MPH, M Couple & Relationship Counselling (Vice Chairperson)
Michael is the Manager of Palliative Care at Melbourne Citymission. He is a qualified social worker with masters’ qualifications in both public health and counselling. He has worked for over 20 years in both acute and community palliative care in a range of clinical, policy and management roles both here and recently in rural Ireland. He received a Churchill Award in 2001; participated in the “Leadership in Palliative Care Program” at Oxford University in 2007; and is currently undertaking the “Folio Leadership” program with Leadership Victoria. He is an NSAP Peer Mentor and has keen interests in practice/clinician based research and the provision of palliative care to our diverse communities including CALD, homeless and GLBTI communities.

**Michael Corry** MA (Econ) Christ’s College Cambridge, FCA, FCSA (Treasurer)
Michael is a finance and management professional with extensive experience at Chief Financial Officer level in a range of demanding commercial roles. He runs his own business providing CFO services to a range of clients. Michael has a strong commitment to the community sector and also serves as Director and Chair of Finance with Plan International Australia. He has undertaken a wide range of community roles and projects over many years, including board and committee positions, organisational reviews and individual and group mentoring.

**David Agnew** Barrister & Solicitor, Grad Dip (Legal Studies)
David is a barrister and solicitor with over 30 years’ experience as a corporate lawyer and senior manager in banking, retailing, insurance, investments and trustee operations. Currently a director and Company Secretary of EACH, Social and Community Health, David joined the not for profit sector in 2001 and spent 4 years as director of corporate and major donor fundraising for the Salvation Army. In April 2013 he retired after 8 years as CEO of Very Special Kids, an organisation providing psychosocial support and respite to families caring for children with life-threatening conditions, and bereaved families. During that time he was also on the Executive Committee of the Victorian Paediatric Palliative Care Program.

**Rachel Bovenizer** RN, Grad Dip Management, Grad Dip Palliative Care, Grad Cert OncNg
Rachel is CEO of Peninsula Home Hospice Service. She is a registered nurse with postgraduate qualifications in management, oncology and palliative care and has 30 years’ experience working in clinical and management roles. Rachel is Chairperson of the Southern Metropolitan Palliative Care Consortium and of the Vivian Bullwinkle Chair in Palliative Nursing Advisory Committee. Her interests include the psychosocial/spiritual aspect of health care, community education and health promotion.
Maurice Cruz  MBA (MBS), BA (Econ), GAICD
Maurice is a senior manager at the Accident Compensation Conciliation Service, an independent mediation service of the Victorian WorkCover Authority. He is a management professional with extensive experience in financial services, charitable foundations and the fiduciary administration of trusts, estates and powers of attorney. Maurice has a deep interest in social justice and the psychospiritual elements of palliative care.

Dr Judi Greaves  RN, BSc [Health Sciences], PhD, Cert OncNg (London), MRCNA
A registered nurse, Judi has worked in palliative care for 30 years, initially in clinical positions, and subsequently in research. She has undertaken Masters, PhD, and post-doctoral studies in the area, and worked in palliative care services in three states. Judi is on the Palliative Care Australia Steering Committee of the National Standards Assessment Program, the Victorian Department of Health Endorsement Standing Sub-committee of the Palliative Care Clinical Network, and more recently, the Project Board of the PCA project updating the Standards for Providing Quality Palliative Care for all Australians. She has an ongoing commitment to advancing palliative care, and in more recent years, the interface of palliative care with aged care.

Dr Jenny Hynson  MBBS, FRACP, PhD
Jenny is consultant paediatrician to the Victorian Paediatric Palliative Care Program and the Deputy Clinical Director of the Children’s Bioethics Centre at the Royal Children’s Hospital. Jenny chairs the Department of Health paediatric palliative care policy implementation committee. Until recently, she was Chair of the Australian Paediatric Palliative Care Reference Group and continues to be a member of that group. Jenny has recently completed a PhD titled “The ‘Palliative’ Paediatrician” and has contributed to major texts and journal articles in the field of paediatric palliative care.

Jeanette Moody  RN, BA Nursing, Grad Dip
Corporate Governance, Grad Dip HR, Grad Cert Business Admin, Aged Care External Auditors Course CEO of Eastern Palliative Care, Jeanette has worked in both hospitals and community care, in clinical teaching, oncology, palliative care, aged care and rehabilitation. Jeanette has extensive senior management experience including overseeing multiple aged care facilities, disability services and community services. Jeanette was also a member of the Bass Coast Regional Health Board for 3 ½ years.
Palliative Care Victoria Board

Members of the Palliative Care Victoria Board, clockwise from the left: Michael Corry, Judi Greaves, Michael Bramwell, Brian Le, David Agnew, Jeanette Moody, Maurice Cruz and Rachel Boovenizer.

Jenny Hynson
Patrons, Life Members & Staff

PATRONS

We greatly appreciate the support of our patrons:
Dame Beryl Beaurepaire AC DBE
Sir James Gobbo AC CVO KStJ

Life Members
Dr Trevor Banks OAM 2005
Mrs Ruth Redpath AO 2005
Mrs Patty Hodder 2006
Ms Noala Flynn AM 2007
Mrs Anne Lane 2008
Mrs Anne Turley 2009
Ms Anne Oakley 2010
Prof. Margaret O’Connor AO 2012

Palliative Care Victoria Staff
As at 30 June 2013:
Chief Executive Officer
Accounts and Grants Manager
Communications and Policy Manager
Development and Planning Manager
Office and Member Services Manager
Volunteer Strategy Manager
Odette Waanders
Maree Chilton, 0.6 EFT
Sara Duncan, 0.8 EFT
Steve Webster
Heather Stevens
Amanda Everton, 0.8 EFT

Left to right: Steve Webster, Sara Duncan, Odette Waanders, Heather Stevens, Amanda Everton and Maree Chilton.
OPERATIONAL REPORT
Community Awareness & Capacity Building

Goal
Increased public discussion of death and dying as an integral part of life and greater community capacity to express advance care preferences and to provide compassionate and practical support to people living with terminal illness, their carers and families.

Key Activities & Achievements

PCV’s website is an important source of information for the public and health professionals. The suburb and postcode search facility was used on average 36 times per day throughout the year to locate nearby palliative care services and there were over 28,000 unique visitors to the website during the year. Our online searchable palliative care knowledge base care – www.pcvlibrary – is proving very popular, with an average of 1,200 visits per month to download resources and to listen to an extensive range of podcasts, including 9 new podcasts produced in 2012-13. Additions to PCV’s YouTube Channel this year included short videos about palliative care in an additional 12 community languages and two presentations by Dr Ira Byock.

Information resources & referrals are an important part of the service we provide to the Victorian community. We received over 1,800 telephone inquiries and distributed over 28,000 information resources during the year.

Events provide valuable opportunities for face-to-face engagement. This year we participated again in the Cultural Diversity in Ageing Expo, which was attended by over 500 people. We also sought to raise the profile of palliative care among primary health and aged care professionals with exhibits at the 2012 General Practitioner Conference and Exhibition, the Practice Nurse Clinical Education Conference, the Aged Care Nurses Exposition, and the National Melanoma Symposium. We also addressed a group of 20 TAFE educators about palliative care and the resources available.

Media coverage helps to raise public awareness of palliative care. So we were delighted with the excellent national and Victorian coverage of our international guests Professor Ilora Finlay and Dr Ira Byock on ABC radio and online. We issued 9 media releases during the year and our profiles of Victorian palliative care volunteers received great coverage in eHospice during National Volunteer Week.
New editions of two popular publications were published:

- **Supporting a person who needs palliative care: A guide for family and friends,** written by Associate Professor Peter Hudson and Dr Rosalie Hudson is very popular, so we were delighted when the Department of Health agreed to fund publication of 20,000 copies of the expanded new 2012 edition. This was launched on the eve of World Hospice and Palliative Care Day 2012 and National Carers Week 2012. These are available at a subsidised cost to palliative care services and free to members of the public in Victoria.

- **The Palliative Care Volunteer Training Resource Kit** is a very comprehensive resource which has been produced, evaluated and updated with the generous support from the Helen Macpherson Smith Trust. The 2012 edition was produced by Sue Salau and launched on 25th July 2012 by our Patron, Sir James Gobbo. This major update includes new material in relation to cultural diversity, spirituality and community capacity building. The 46 Managers of Volunteers who attended the train the trainer session following the launch provided very positive feedback. The kit is widely used in Victoria and was recently purchased by several palliative care services in Finland.
OPERATIONAL REPORT
Community Awareness & Capacity Building

Highlights

Palliative Care Volunteering Strategy 2013-2016
The Minister for Health, Hon. David Davis, launched the Victorian Palliative Care Volunteering Strategy 2013-2016 during National Volunteers Week in May. Developed by Palliative Care Victoria, with funding from the Victorian Government, the strategy is the result of extensive research and consultation conducted during 2011 and 2012 by Sue Salau. It outlines 5 key strategic directions and associated actions to ensure a vibrant and sustainable future for palliative care volunteering in Victoria. The inclusion of the profiles of 8 Victorian palliative care volunteers highlights the enormous contributions of volunteers and the importance of supporting and strengthening palliative care volunteering into the future.

The Empty Chair
We were delighted that over 120 carers and older people from as far afield as Albury attended a free performance of The Empty Chair at the Malthouse Theatre in Melbourne on 2 November 2012. We jointly hosted this event with Benetas and Carers Victoria to foster discussion about dementia and bereavement and increase awareness of the services we provide. Superbly written by Alan Hopgood in collaboration with Molly Carlile, the Rotary-funded play was performed with humour, candour and sensitivity. It was followed by an excellent Q&A session with panel members Alan Hopgood, Molly Carlile, Professor Fran McInerney and carer, Rachelle Better-Johnston.
National Palliative Care Week 2013

Internationally acclaimed palliative care physician, professor and author, Dr Ira Byock, captivated and inspired audiences at four events in Melbourne and Shepparton during National Palliative Care Week 2013. Over 500 people, including members of the public, health professionals and medical students, attended the fully-booked events.

Audience feedback was extremely positive – 92% of 348 people who completed the evaluation said the presentations were excellent. His honesty, compassion and insights were very much appreciated, as indicated in the following comments by participants:

‘I will remember Dr Byock’s presentation for the rest of my life.’ [Medical student]

‘Passionate presentation of key messages that are valuable to everyone at any time. Very relevant to my work.’ [Aged care professional]
OPERATIONAL REPORT
Collaborative Partnerships & Projects

Goal
Palliative Care Victoria will be recognised for its valued role in facilitating and/or contributing to collaborative partnerships and strategic projects, preferably at a state-wide level. These will significantly improve the timeliness, accessibility and quality of palliative care provided to people living with a terminal illness and their carers and families at their preferred locations.

Key Activities & Achievements

Culturally Responsive Palliative Care Project
This year the Culturally Responsive Palliative Care Project moved from its engagement, research and investigation phase towards implementation. Following an expression of interest and negotiation process, Palliative Care Victoria signed service agreements with three partner organisations – Ethnic Communities Council of Victoria, the Multicultural Centre for Women’s Health and Radermacher and Associates – for the delivery of the community education component of the project. This will be implemented in 2013-14 and aims to increase knowledge about and use of palliative care service within Victoria’s Chinese, Italian, Maltese, Turkish and Vietnamese communities.

We wish to acknowledge the significant support from our project stakeholder group and partners, as well as welcome financial support from the Department of Health.

Victorian Palliative Care Satisfaction Survey
Between February and May 2013, 2,232 palliative care patients, carers and bereaved carers responded to this survey – a response rate of 26%. Their feedback provides valuable information on service strengths and opportunities for improvement. The average overall satisfaction reported at the state-wide level was 4.62 out of a maximum of 5. The survey is funded by the Department, managed by Palliative Care Victoria in consultation with an Advisory Group of key stakeholders, and administered by UltraFeedback. Significant improvements to the VPCSS web portal enabled services to track the number of returned surveys during the survey period and enhanced communications.

Post Graduate Palliative Care Scholarship Program
For the sixth year, we administered this scholarship program on behalf of the Department of Health. The independent selection panel awarded 38 scholarships worth $123,228 to support medical, nursing and allied health professionals undertake postgraduate studies in palliative care during 2013. Our survey of the 2012 scholarship recipients found a very high course completion rate and positive professional and personal outcomes. For example:
‘I am better able to provide guidance and encouragement to our junior nurses and also better able to contribute to palliative care research which is such a key area of our practice.’
Goal
Palliative Care Victoria will contribute to integrated health and social policies, appropriately resourced programs, and timely access to high quality palliative care that provides holistic support to terminally ill people and their families and carers.

Key Activities & Achievements
During the year we attended briefing sessions, prepared submissions and undertook advocacy on a range of issues, including:

- The Senate Inquiry into Palliative Care public hearing held in Melbourne.
- Dementia and Veterans’ Supplements in Aged Care consultation paper.
- The review of the Health Services Act 1987 to provide a complaints system based on evidence and best practice.
- The Commonwealth Home Care Packages Guidelines relating to palliative care.
- Improved access to application forms for the Carers Allowance.
- Activity-based funding and the implications for palliative care services.

Palliative Care Victoria also contributes to the work of the Victorian Palliative Care Clinical Network, the National Standards Assessment Program Steering Group, and the Aboriginal Palliative Care Project.

Senate Inquiry into Palliative Care – public hearing
We presented at the Melbourne public hearing for the Senate Inquiry into Palliative Care on 4 July 2012. Our presentation included moving and powerful testimony from a father and carer of two very young boys with a life-limiting condition, a patient living with brain cancer and her partner, and the Victorian Aboriginal Palliative Care Project Manager, Cherie Waugh. Their personal experiences, insights and eloquent advocacy reinforced the value of palliative care and the need for greater investment in these services. The impact of their representations is reflected in quotations and recommendations outlined in the report of the Senate Inquiry and in the reflections of Senators involved, for example:

‘We were impressed by the amazing strength and resilience of people. I had some knowledge based on family experiences of palliative care, but this was greatly enhanced by people who would come and talk to us about their own life and death experiences.’ (Senator Moore)

‘The briefings highlighted major problems with access to and provision of palliative care, and we sought to gain a greater understanding of the issues and how to address them. Given that the need for palliative care is increasing, it is imperative that we improve the system and ensure funding is available.’ (Senator Siewert)
Goal
Palliative Care Victoria will have a strong, expanding and diverse membership that is actively involved in its activities and very satisfied with the benefits of membership, as well as our effectiveness in improving timely access to high quality palliative care services.

Key Activities & Achievements

Informing members on relevant policy, news, resources, research, events and educational and employment opportunities through our popular weekly newsflash. We have distributed 8,442 newsflash emails since January 2013, when a new system enabled us to track this data.

Free promotion of employment opportunities via newsflash and our websites was used to promote 85 positions by our member organisations in 2012-13, and since January the careers page was viewed 1,821 times.

Quality leadership by our members was promoted through the 2012 inaugural Palliative Care Victoria Quality Initiative Awards and ongoing use of the QI register in pcvlibrary, which now includes information on 38 quality initiatives.

Member consultations provided us with invaluable sector intelligence to guide our activities. This year we consulted with members and other key stakeholders in relation to the development of the Palliative Care Volunteering Strategy, the learning and development needs of managers and coordinators of volunteer programs, a range of policy issues, our strategic plan for the next 3 years and our annual member satisfaction survey.

Special interest groups continued to meet in relation to palliative care in aged care, management of volunteer programs, and the psychological-social-spiritual and bereavement domains of care. Twelve meetings held during the year were attended by 232 people in total.

Membership growth continued with an increase of 25% compared with 2011-12. As at 30 June 2013, our membership included 92 organisations, 103 individuals and 8 life members.

Membership satisfaction based on feedback from 48% of members (80% of organisation members) continued to be positive. Members reported the highest levels of satisfaction with our contribution to the palliative care sector (4.52 out of 5), and our policy development and advocacy activities (4.48 out of 5). The key priorities identified by members for 2013 were raising community awareness, responsiveness to diversity and rural issues.
Highlights

Palliative Care Victoria Quality Initiative Awards

We were very excited to offer these awards to promote quality leadership and recognise excellence in continuous improvement and innovation. An independent panel of five quality experts from organisations involved in quality leadership assessed the award applications with rigour, ensuring that they represent a very significant achievement. The award program is linked to the Quality Initiative Register for members in www.pcvlibrary.asn.au, which aims to foster information sharing and collaboration. The awards were presented by Sir James Gobbo at our 2012 conference.

Congratulations to the inaugural award winners:

Eastern Palliative Care Association received an award for its Priority Assessment Team. The judges were impressed with evidence that it had enhanced client experience and facilitated access to the right service at the right time and in the right place and the likelihood of sustained benefits through its permanent implementation.

Catholic Homes Inc received an award for its project Opening a dialogue – improving communication and practice in palliative care planning in advanced dementia. The judges praised the robust design, the inclusion of key stakeholders throughout the project and the longer-term initiatives including partnering networks to ensure sustainability of the initiative.

Photos 1 & 2 Catholic Homes. Photos 3 & 4 Eastern Palliative Care Association.
OPERATIONAL REPORT
Membership Development & Services

Shaping the Future of Palliative Care Conference
A record 340 people attended our 8th biennial conference - Shaping the Future of Palliative Care - held on 23rd and 24th August 2012.

Feedback from participants also set a record, with more than 90% of the 188 respondents to the evaluation rating their overall satisfaction as 90%

Effervescent broadcaster and journalist, Julie McCrossin, was very impressive as the MC, using her humour and insightful intelligence to provide lively, and at times entertaining, plenary panel discussions with 9 leaders from diverse fields who shared their insights about the future of palliative care.

Keynote speaker Professor Ilora Finlay, widely regarded for her leadership as a palliative care physician, policy maker, and mover and shaker in the House of Lords, addressed the conference and a group of MPs about palliative care developments in the UK. She highlighted the importance of 24/7 access to palliative care services and the public safety issues associated with physician assisted suicide.

The conference’s themes of shaping the future, communications and quality care were explored in the areas of research, practice and innovation through 27 concurrent presentations, 15 workshops and over 20 excellent posters.

‘There was no ‘flat spot’ in this conference. The whole thing was excellent in its depth and breadth of quality.’

‘Julie McCrossin was just the best, she added so much to the success of the conference with her interactions, ability to get people involved and her knowledge of the subjects.’
Goal
Palliative Care Victoria will have the capabilities, processes, systems, linkages and resources that enable it to be a viable and sustainable organisation that delivers value to its members and is successful in achieving its mission and vision.

Key Activities & Achievements

Governance by the 9-member volunteer Board of Palliative Care Victoria continued to provide strategic direction, guidance to the CEO, and effective oversight of the organisation’s financial position, risk management and compliance with legislative and contractual responsibilities. There were 11 meetings of the Board and its sub-committees during the year.

Our Strategic Plan for 2013-2016 was launched in June 2013 following consideration by the Board of in-depth feedback from over 90 stakeholders during the consultation phase. The new vision, updated values, key priority areas and desired outcomes provide a very clear focus for the next three years. They reflect the Board’s assessment of our complementary role in relation to other key palliative care organisations and stakeholders. Palliative Care Victoria has an important dual role in servicing the community and the palliative care sector and acting as a conduit between them to ensure service access and responsiveness.

Business improvement activities this year included more advanced use of the cloud based contact and relationship management system, Salesforce, which is provided free to community organisations. We also implemented a secure online membership renewal and payment system to improve the renewal experience for members. Use of MailChimp for our newsflash and email campaigns has improved presentation and feedback via its tracking and reporting capabilities.

Risk management and business continuity have been enhanced this year through the adoption of new cloud based and remote systems, a new website host and the development of an information communications and technology strategy for the next 3 years to support our strategic plan.
## TREASURER’S REPORT

### Financial Information for the Year ended 30th June 2013

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<td>National Palliative Care Week</td>
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<td>Other Income</td>
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<td>National Palliative Care Week</td>
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<td>Conferences, Seminars &amp; Workshops</td>
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<td>Salaries and on costs</td>
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<td><strong>998,647</strong></td>
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<th>2013</th>
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<th>2012</th>
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<tr>
<td><strong>Net Surplus / (Deficit)</strong></td>
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<td><strong>Net Assets</strong></td>
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<td>906,996</td>
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</table>

Commentary

The year to 30 June 2013 was a strong one for Palliative Care Victoria, recording a solid surplus for the year of $181,972.

Valued support from funders and careful cost management gave PCV the financial base to undertake its projects and other work, as outlined throughout this report. In 2013/14 we plan to use our asset base to undertake further activities consistent with our vision, objectives and strategy.

One notable development during the year was the receipt of a single major donation of $923,515 - a grant from the estate of a benefactor who has chosen to remain anonymous. We acknowledge with thanks this significant contribution and we are pleased to advise members that the Board of Palliative Care Victoria has, through Australian Communities Foundation, applied a substantial part of this grant to the establishment of a separate fund for the promotion of palliative care initiatives in Victoria, with the support of the trustees of the benefactor.

I acknowledge the contribution of Odette Waanders and Maree Chilton in maintaining strong financial management.

Michael Corry
TREASURER

Legal & Taxation Status
Palliative Care Victoria is a not-for-profit association incorporated under section 7 of the Associations Incorporation Act 1981. It is a health promotion charity endorsed by the Australian Taxation Office for charity concessions and as a deductible gift recipient. Donations of $2.00 or more are tax deductible.
The Board of Palliative Care Victoria greatly appreciates the financial support received in 2012-13.

Grants

Donations

Anonymous donation $923,515.31
Other donations $1,805.00
Total Donations $925,320.31

Donations were received from
Dame Beryl Beaurepaire AC, DBE
Endeavour Hills Pharmore Pharmacy
Lindsay School Past Pupils Association
Oi Mei and Amy Yuen

In memory of Jack Sassella: Dr Therese M Grotowski
In memory of Ron Shaw: Simon Lancaster

Sponsors

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